

October 13, 2019

To all customers

Odakyu Hakone Group

Regarding the operation of the transportation network with regard to damage by Typhoon Hagibis #19 (as of Oct 13, 6 : 30PM) in the Hakone area.

Notice

1 Transformation network operations (※Specified areas in the Hakone area)

	Operations on October 14 th (Mon)	Operations after October 15(Tue)
Hakone Tozan Line (Hakone Tozan Railway Corp.)	【Odawara St. – Hakone Yumoto St.】 Operating normally	【Odawara St. – Hakone Yumoto St.】 Operating normally
	【Hakone Yumoto St. – Gora St.】 Operations suspended all day due to landslide <u>It is expected to take an extended period to restore operations</u>	【Hakone Yumoto St – Gora Sta.】 <u>It is expected to take an extended period to restore operations</u>
Hakone Tozan Cable Car (Hakone Tozan Railway Corp.)	Due to some damage to facilities and power outages, operations will be suspended for the time being.	Operations will be suspended until 16th.(Operations will be start 17th)
Hakone Tozan Bus ※Kanko Shisetsu Meguri Bus (Hakone Tozan Bus Corp.)	Operating only between Odawara Station and Hakone Yumoto Stations. Routes on Mt. Hakone suspended for the time being due to closure of major roads.	Operating only between Odawara Station and Hakone Yumoto Stations. Please check the Hakone Tozan Bus WEB site
Hakone Ropeway	Operations suspended for the entire day, including substitute buses for safety checks.	UbakoSt.-TogendaiSt.is operated normally(Substitute buses from Sounzan St to Ubako St. is not operated)
Hakone Sightseeing Cruise	Due to the rise in water levels for Lake Ashi, operations will be suspended for the time being.	Operations will be suspended for the time being until water levels returns to normal.
Odakyu Hakone Highway Bus※	Routes within Mt. Hakone suspended for the entire day	Will be operating normally
Tokiai Bus Orange Shuttle※	Operating normally	Operating normally

2 Other

- (1) Real time operating information is available on Hakone Navi
【Hakone Navi】https://www.hakonenavi.jp/international/en/status_information
- (2) HakoneOperational information for each railway is available on their homepages
- (3) The round trip tickets that Hakone Freepass ,Fuji Hakonepass, Hakone Kamakura Pass are going to be not be sold until 16th