

2019/10/14

To all customers

Odakyu Hakone Group

Regarding the operation of the transportation, damage caused by Typhoon 19 in Hakone area (14th Oct 15:00)

Regarding the operation of the transportation of our group, please refer to the details below.

1 The operation of the transportation (※Specified areas in the Hakone area)

	Operations after 15 th Oct
Hakone Tozan Line (Hakone Tozan Railway Co.)	<p>【Odawara Station ~Hakone-Yumoto Station】 Operating normally However, Romance-car is suspended.</p>
	<p>【Hakone-Yumoto Station ~Gora Station】 Operarions will be suspended due to bridges destroyed and the utility poles fell down by the landsliders, flood disasters on road transportation. It is expected to take an long period to restore the operations There is an alternate route service designed by Hakone Tozan Bus between Hakone-Yumoto station and Miyanoshita station .</p>
Hakone Tozan Cable Car (Hakone Tozan Railway Co.)	Operations will be suspended until 16th.(Operations will be start from 17 th Oct)
Hakone Tozan Bus※ KankoShisetsu Meguri Bus (Hakone Tozan Bus Corp.)	<p>Operating only Hakone Shindo Line(Odawara~Motohakone-Ko) and Togendai Line(Odawara~Miyaginoeigyousyo) on Time. For more details please check at the website of Hakone Tozan Bus</p>
Hakone Ropeway	<p>Ubako Station to Togendai Station is operated normaly. (Weekdays 9:45-15:15, Weekends 9:45-16:15) Replacement buses from Sounzan Station to Ubako Station is not operated.</p>
Hakone Sightseeing Cruise	Operations will be suspended for the time being until water levels returns to normal.
OdakyuHakone Highway Bus ※	Operation between Shinjuku and Togendai is operating. ※Operation between Togendai and Odakyu Hotel De Yama is suspended.
Tokiai Bus Orange Shuttle ※	Operating normally

2 Other

(1) Operating information of Real time is available on Hakone Navi

【Hakone Navi】 https://www.hakonenavi.jp/international/en/status_information

(2) Hakone Operational information for each railway is available on their homepages

(3) Hakone Freepass ,Fuji Hakone pass, Hakone Kamakura pass will not be sold until 16th Oct.