

2019/10/15

To all customers

Odakyu Hakone Group

Regarding the operation of the transportation, damage caused by Typhoon 19 in Hakone area (15th Oct 19:30)

Regarding the operation of the transportation of our group, please refer to the details below.

1 The operation of the transportation (※Specified areas in the Hakone area)

	Operations on 16 th Oct
Hakone Tozan Line (Hakone Tozan Railway Co.)	<p>【Odawara Station ~Hakone-Yumoto Station】</p> <p>Operating normally</p> <p>Odakyu Romance-car operates normally</p>
	<p>【Hakone-Yumoto Station ~Gora Station】</p> <p>Operations will be suspended due to bridges destroyed and the utility poles fell down by the landsliders, flood disasters on road transportation.</p> <p><u>It is expected to take an long period to restore the operations</u></p> <p>There is an alternate route service designed by Hakone Tozan Bus between Hakone-Yumoto station and Gora station.※Please transfer at Miyagino eigyosyo mae for Gora station</p>
Hakone Tozan Cable Car (Hakone Tozan Railway Co.)	Will be operated normally
Hakone Tozan Bus※ KankoShisetsu Meguri Bus (Hakone Tozan Bus Corp.)	<p>Operating only Hakone Shindo Line(Odawara~Motohakone-Ko) Togendai Line(Odawara~Miyaginoeigyosyo) and Hakone Kyukaido Line(Hakone-Yumoto station~Kamihatajuku) on Time.</p> <p>Operating Hakone Hakone Kanko Shisetsu Meguri bus (Miyagino eigyosyo mae ~ Shissei-Kaen-Mae)in the daytime only</p> <p>For more details please check at the website of Hakone Tozan Bus</p>
Hakone Ropeway	<p>Ubako Station to Togendai Station is operated normaly. (Weekdays AM9:45-PM3:15PM, Weekends AM9:45-PM4:15)</p> <p>Replacement buses from Sounzan Station to Ubako Station is not operated.</p>
Hakone Sightseeing Cruise	Operations will be suspended for the time being until water levels returns to normal.
OdakyuHakone Highway Bus※	Operation between Shinjuku and Togendai is operating. ※Operation between Togendai and Odakyu Hotel De Yama is suspended.
Tokiai Bus Orange Shuttle ※	Operating normally

2 Other

(1) Operating information of Real time is available on Hakone Navi

【Hakone Navi】 https://www.hakonenavi.jp/international/en/status_information

(2) Hakone Operational information for each railway is available on their homepages

(3) Hakone Freepass ,Fuji Hakone pass, Hakone Kamakura pass will be suspended to sell for the time