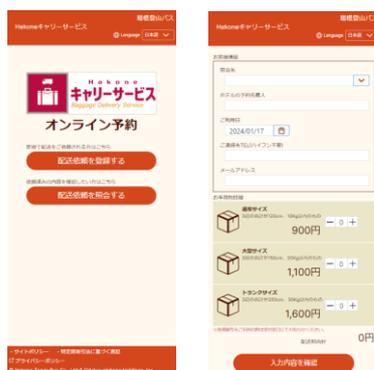


【Topics】 Online reservations for Hakone Baggage Delivery Service are now available

Beginning with use on Wednesday, February 7, 2024, online reservations (station to accommodation only) will be available at the Hakone Baggage Delivery Service in Hakone-Yumoto Station, which provides luggage delivery from the station to the accommodation, and payment by credit card will be accepted.

In addition, from the start date of use until the end of May, a special online usage discount of 100 yen off the delivery fee will be applied for online reservations only.



Website image (mobile version)



Image of dedicated online booking counter location

(1) Date of service start

Wednesday, February 7, 2024

*The website will be available from Monday, February 5 at 8:30 a.m.

*Online reservation and payment is available only for the station to the accommodation.

(2) Prices

Baggage details	Size	Prices
Normal size	Items with a total of 3 sides of 120cm and a weight of 10kg or less	900yen
Large size	Items with a total of 3 sides of 150cm and a weight of 20kg or less	1,100yen
Trunk size	Items with a total of 3 sides of 200cm and a weight of 30kg or less	1,600yen

*Discounts will be applied at the online booking counter on the day.

(3) Method of Payment

Credit cards and UnionPay cards only

*Please note that the reception counter is cash only.

(4) Number of facilities supported

60 facilities

(5) Online Hours of Acceptance

24-hour service

* Available from 29 days prior to the date of use until 11:30 a.m. on the day of use

(6) Counter Hours at Hakone-Yumoto Station

8:30am – 12:30pm (open year-round)

(7) URL

<https://www.hakonetozanbus.co.jp/carry-reserve>

*Check the bottom for instructions and available accommodations.

Accommodations with online reservation

District Name	Hotel Name	District Name	Hotel Name
Hakone Yumoto	Aura Tachibana	Gora	Tensui Saryo
Hakone Yumoto	Ichinoyu Shinkan	Gora	Hyatt Regency Hakone Resort and Spa
Hakone Yumoto	Hotel Okada	Gora	Madokanomori
Hakone Yumoto	Hotel Okuyumoto	Gora	Hotel Maroudo Hakone
Hakone Yumoto	HATSUHANA	Gora	Merveille Hakonegora
Hakone Yumoto	KAI Hakone	Gora	Yutoreloan
Hakone Yumoto	Tsukinoyado Sara	Gora	Yutoreloan ANNEX
Hakone Yumoto	Tenseien	Gora	HAKONE YUTOWA
Hakone Yumoto	Hotel Nanpuso	Gora	Milky Onsen Inn Yamadaya
Hakone Yumoto	Hakone Pax Yoshino	Gora	Laforet Hakone Gora Yunosumika
Hakone Yumoto	Hakonenomori Okada	Ashinoyu	Matsuzakaya Honten
Hakone Yumoto	Hotellerie Maille Coeur Shougetsu	Ashinoyu	Hakone Yunohana Prince Hotel
Tonosawa	Ichinoyu Honkan	Motohakone	Hotel de Yama
Miyanoshita	Hakone Ginyu	Hakonemachi	Hakone Hotel
Miyanoshita	XIV Hakone Rikyu	Hakoneen	The Prince Hakone Lake Ashinoko
Miyanoshita	Fujiya Hotel	Hakoneen	Ryuguden(Ryokan)
Miyanoshita	Shiki no Yuzashiki Musashino Bekkan	Miyagino	Hotel Indigo Hakone Gora
Kowakidani	Hakone Kowakien Hotel	Sengokuhara	Hakone Highland Hotel
Kowakidani	Hakone Kowakien Ten-yu	Sengokuhara	KAI Sengokuhara
Kowakidani	Byakudan	Sengokuhara	Shinanoki Ichinoyu
Kowakidani	Mikawaya Ryokan	Sengokuhara	Susukinohara Ichinoyu
Kowakidani	Hakonekowakienonsen Mizunotoo	Sengokuhara	Senkyoro
Kowakidani	Hakone Kowakien Miyama Furin	Sengokuhara	Hakone Sengokuhara Prince Hotel
Gora	Emblem Flow Hakone	Sengokuhara	Hakone Fuga
Gora	Hakone Gora Karaku	Sengokuhara	Mount View Hakone
Gora	Kiritani-Hakoneso	Sengokuhara	RE COVE HAKONE
Gora	Gora Kadan	Sengokuhara	Hakone Retreat Fore by Onko Chishin
Gora	Gora Hanaougi	Ubako	Hotel Green Plaza Hakone
Gora	Setsugekka Bettei Suiun	Togendai	Hakone Lake Hotel
Gora	Setsugetsuka	Togendai	Hanaori

As of February 2024

*Online reservations are not available for accommodations other than those listed above.

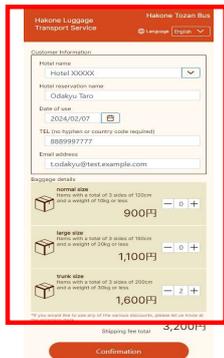
▼How to use(Please use your smartphone or PC)

STEP ①



Select "New Registration"

STEP ②



After entering the "Customer Information," check the size of the package and select the "Number of pieces."

STEP ③



After confirming the contents, proceed to the purchase procedure. A screenshot of the above screen will be helpful.

STEP ④



After selecting a payment method and entering credit card information, tap the Confirm button to complete payment.

This completes the reservation. On the day of use, please come to the "Online booking counter" at Hakone-Yumoto Station.

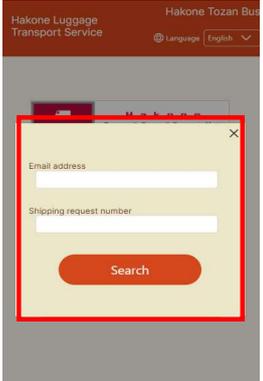
▼Date of use

STEP ①



Select "Confirm your Shipping Request" on the TOP page.

STEP ②



Please enter your "email address" and the "Shipping request number" that you received in the email you received after payment.

STEP ③



Please present the displayed barcode at the online reservation counter located inside the Hakone-Yumoto

[Click here to make a reservation →](#)