

## Hako Ticket Information

Ticket Agents  
Odakyu Hakone Holdings Inc.

As of August 1, 2022

### 1. Description

Services available to customers with this ticket are as described below.

| Company name                        | Facility  | Description of service  |
|-------------------------------------|---|---|
| Odakyu Resorts Co., Ltd.            | Hakone Yuryo                                    | Use of the large bath (Honden Yurakuan Oyu)   |
|                                     | Hakone Yutowa                                   | Use of the large bath (Tachiyori yu)  |
|                                     | Konohana no Yu                                  | Use of the large bath (Oyu)   |
| Fujita Kanko Inc.                   | Hakone Kowakien Motoyu Mori no Yu               | Day use of Mori no Yu   |
|                                     | Hakone Kowakien Yunessun                        | Entry to Yunessun (swimsuit area)   |
| Okadaya Fudosan Co., Ltd.           | Hakone Yumoto Yunosato-Okada Day Spa            | Use of Yunosato-Okada Day Spa   |
| Hakone Sightseeing Cruise Co., Ltd. | Odakyu Hakone Lake Hotel Yubo Mayu no Mori      | Day use of hot spring   |
| Ichinoyu Co., Ltd.                  | Sengokuhara Shinanoki Ichinoyu                  | Day use of hot spring   |
|                                     | Sengokuhara Susukinohara Ichinoyu               | Day use of hot spring   |
| Seibu Prince Hotels Worldwide Inc.  | Day-trip Onsen Ryuguden (Ryokan)                | Use of hot spring   |
|                                     | Hakone-en Aquarium                              | Entry to the facility   |
| Forest Adventure Co., Ltd.          | Hakone Putter Golf                              | Use of putter golf course.<br>Equipment rental (putters, balls, markers, score cards) |
| Hakone Tozan Railway Co., Ltd.      | Hakone Gora Park                                | Entry to the facility   |
| Fujico Co., Ltd.                    | Mishima Skywalk                                 | Entry to the facility   |
| Hakone Town                         | Hakone Town Natural Museum, Mori-no-fureai Hall | Entry to the facility   |
|                                     | Hakone Sekisho and Museum                       | Entry to the facility and exhibits  |
| Mokichi Okada Art and               | Hakone Museum of Art                            | Entry to the facility   |

|                         |                              |                       |
|-------------------------|------------------------------|-----------------------|
| Culture Foundation      |                              |                       |
| Ukai Co., Ltd.          | Hakone Venetian Glass Museum | Entry to the facility |
| Le Musée Hata Co., Ltd. | Lalique Museum Hakone        | Entry to the facility |
| Pierota Co., Ltd.       | Doll House Museum Hakone     | Entry to the facility |
| Narukawa Art Foundation | Narukawa Art Museum          | Entry to the facility |
| Fujiya Hotel Co., Ltd.  | Hakone Ekiden Museum         | Entry to the facility |

## 2. Place of sale

Sold through the EMot app provided by Odakyu Electric Railway Co., Ltd. and the EMot Online Ticket website

## 3. Available date of purchase

Sold from one month prior to date of use

## 4. Period of validity

One day, two days or three days

## 5. Sales price

Noted on the fare chart for the Your Guide to All Things HAKONE Hako Ticket product page  
[https://www.hakonenavi.jp/international/en/discount\\_passes/hakoneticet](https://www.hakonenavi.jp/international/en/discount_passes/hakoneticet)

Note: Child fare is for children 6–11 years old.

Tax inclusive (in Japanese yen)

## 6. Efficacy

As stipulated in the General Terms and Conditions of Use for Digital Pass. No restrictions on the number of times the services listed in 1, above, can be used within the valid period of the pass.

## 7. Refunds

### (1) Before start of use

Passengers may obtain refunds by using the EMot app provided by Odakyu Electric Railway Co., Ltd. or via the EMot Online Ticket website. During the valid period and prior to start of use, the remaining amount after deduction of a 200 yen per person ticket refund fee will be refunded.

### (2) After start of use

No refunds

## 8. Transfer

Non-transferrable

## **9. Others**

- (1) Please check each facility's website for information on business hours and other details of facilities available for use with the Hako Ticket.
  
- (2) Other matters are handled in accordance with the provisions of the EMot Terms of Service and the General Terms and Conditions of Use for Digital Pass stipulated by Odakyu Electric Railway Co., Ltd.

### **External links**

- [EMot Terms of Service](#)
- [General Terms and Conditions of Use for Digital Pass](#)